



# Our Response - COVID-19

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Your safety is absolutely paramount to us during this time & so we have put in place some additional safety measures & team training to keep everyone safe.

- ✓ **Increased Cleaning;** We have increased our already excellent cleaning regimes and made our hotel safer for both guests and team members
- ✓ **Sanitiser Stations;** You will find hand sanitiser stations at the entrance of the hotel for your safety & ours
- ✓ **Easy Check In;** Please can we ask you to notify us of your estimated check in time to ensure a swift & distanced check in. You will notice we have Perspex screens at reception for everyone's safety.
- ✓ **Linen;** All bed linen has been washed at high temperatures and using detergent approved to destroy COVID-19
- ✓ **Express Check Out;** We are offering a contactless check out for guests paying for their accommodation by card only, on arrival
- ✓ **Our Team;** We have provided our team with PPE equipment & additional training to ensure everyone's safety
- ✓ **Giving You Space;** We want you to enjoy your stay without interruption, however, the team is here should you need anything and all you need to do is dial '0' for assistance

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**Please contact us to postpone  
or cancel your stay if..**

- You are showing any symptoms of COVID-19
- Anyone in your household are showing any symptoms of COVID-19

01228 561 888

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