












Our Response - COVID-19

The safety of our guests & team members is paramount to us during this time & so we have put in place some additional safety measures & team training to keep everyone safe.

-  **Increased Cleaning;** We have increased our already excellent cleaning regimes and made our hotel safer for both guests and team members. This includes all public areas being fogged daily to ensure the very best hygiene practices
-  **Face Masks;** In line with government regulations, we kindly ask all guests to wear a face mask in public areas whilst you are not seated for dining
-  **Sanitiser Stations;** Please use the hand sanitiser stations provided on entering/ exiting the property & throughout, for your safety & ours
-  **Easy Check In;** Please can we ask you to notify us of your estimated check in time to ensure a swift & distanced check in. You will notice we have Perspex screens at reception for everyone's safety.
-  **Guest Bedrooms;** All bed linen has been washed at high temperatures and using detergent approved to destroy COVID-19. You will find that our guest bedrooms have been de-cluttered & 'clean seals' in place for high touch items. Our housekeeping team are on hand throughout your stay should you require delivery of additional toiletries / towels etc. without having anyone enter your room.
-  **Express Check Out;** We are offering a contactless check out for guests paying for their accommodation by card only, on arrival
-  **Our Team;** We have provided our team with PPE equipment & additional training to ensure everyone's safety
-  **Table Reservations;** To ensure best social distancing practices, we are asking all guests to pre-book breakfast & dinner times in advance. All meals & drinks will be brought to you, by table service, so we ask that you sit back, relax & let our team take care of you.
-  **Giving You Space;** We want you to enjoy your stay without interruption, however, the team is here should you need anything and all you need to do is dial '0' for assistance

Please do not enter the property if...

- You are showing any symptoms of COVID-19
 - Anyone in your household are showing any symptoms of COVID-19
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